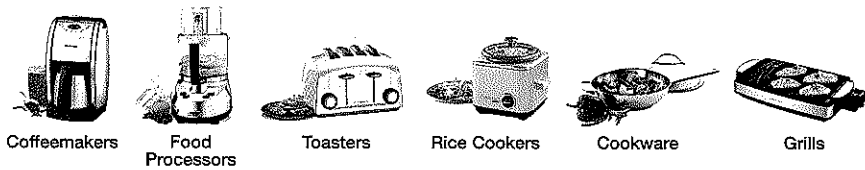


# Cuisinart®

## INSTRUCTION BOOKLET

# Cuisinart®

SAVOUR THE GOOD LIFE



Cuisinart offers an extensive assortment of top quality products to make life in the kitchen easier than ever. Try some of our other countertop appliances and cookware, and Savour the Good Life.

[www.cuisinart.com.au](http://www.cuisinart.com.au)

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150 Milford Road  
East Windsor, NJ 08520  
DF-250A IB

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**Cuisinart Deep Fryer**

**DF-250A**

For your safety and continued enjoyment of this product, always read the instruction book carefully before using.

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# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. READ ALL INSTRUCTIONS.
2. Do not touch hot surfaces. Use handles and knobs.
3. To protect against electric shock, do not immerse control panel, cord or plug in water or other liquid.
4. This appliance is not for use by children. Close supervision is necessary when any appliance is used near children.
5. Never leave appliance unattended when connected to the power outlet.
6. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
7. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorised service centre for examination, repair or adjustment.
8. Do not use any solid/hydrogenated oil, shortening or tard in this deep fryer.
9. The use of attachments not recommended or sold by the manufacturer may result in fire, electric shock or injury.
10. Do not use outdoors.
11. Do not let cord hang over edge of table or counter, or touch hot surfaces.
12. Do not place on or near a hot gas or electric burner, or in a heated oven.
13. Do not operate under cabinets.
14. Extreme caution must be used when moving the Cuisinart® Professional Deep Fryer if it contains hot oil or other liquids.
15. The appliance will automatically shut off if operation exceeds 12 minutes without oil. If this occurs, resetting of the appliance is required.
16. If appliance still does not function after following reset instructions, please contact a Cuisinart® Certified Customer Service Centre for assistance.
17. Be sure handles are properly attached to basket and locked in place. See detailed assembly instructions.
18. Do not use this appliance for other than intended use.

19. Periodically check for looseness and retighten screws or nuts. CAUTION: Overtightening can result in stripping of screws or nuts or cracking of handle or feet.
20. Do not exceed 60 minutes ON time within 2 hours period.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

## SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

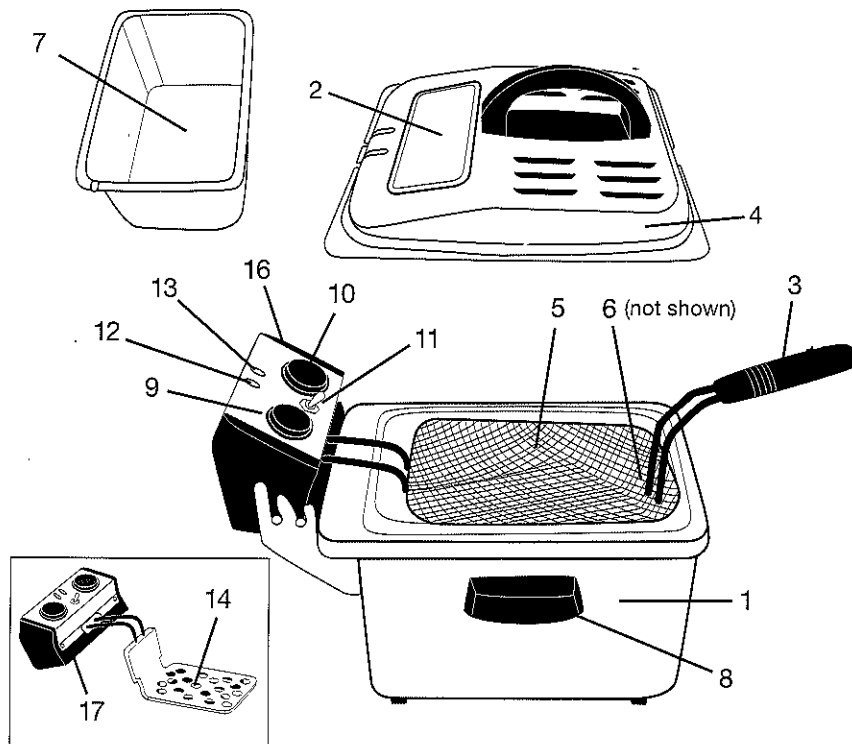
### IMPORTANT SAFETY TIPS

1. Always keep lid closed while deep fryer is cooking food. Use basket handle to raise and lower basket. Always raise basket out of hot oil and rest on basket hook, to allow food to drain for 10 to 20 seconds before opening lid.
2. **BEWARE OF STEAM WHEN OPENING LID.**
3. Wet food should be dried first with paper towels. Remove loose ice from frozen foods. Close the lid when frying. Beware of oil splattering when food is put into the oil.
4. Keep appliance at least 10cm away from walls or other objects during operation. Do not place any objects on top of appliance while it is operating.
5. Be sure oil container is filled to at least the minimum oil level. Do not fill above the maximum. Do not operate appliance without oil or with an insufficient amount of oil. Never pour oil into heated oil container.
6. Do not operate this appliance if the lid and the oil container are not completely dry.
7. Keep this fryer out of reach of children while in use and away from edges of countertops where it could be pulled off or pushed over by children.

**CAUTION:** To prevent damage to countertop or tabletop finish, use a nonflammable, heat-resistant coaster or placemat between the appliance and the countertop or tabletop surface. Never place on carpet, furniture, or other combustible materials.

## PARTS

1. Stainless steel body
2. Viewing window
3. Collapsible basket handle
4. Domed lid with handle
5. Basket
6. Basket hook
7. Oil container with pouring spout
8. Hand grips
9. Mechanical timer
10. Temperature control
11. On/Off toggle switch
12. Power "On" indicator light
13. Oil "Ready" indicator light
14. Heating element with diffuser
15. Power cord (not shown; refer to pg. 4)
16. Control panel
17. Reset button

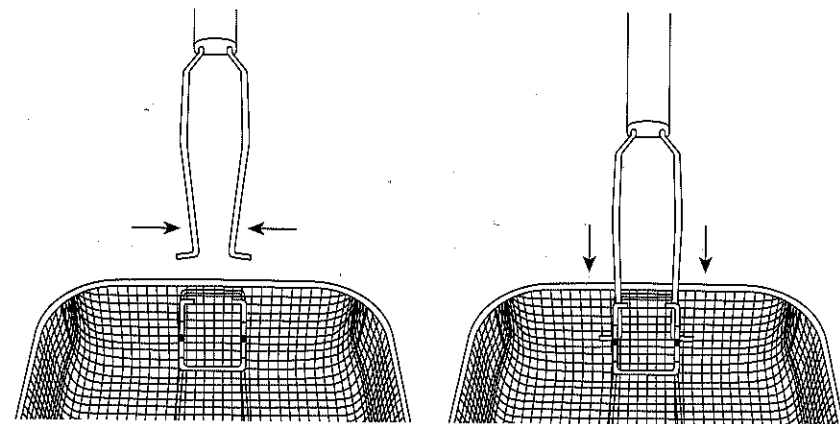


## ELECTRIC POWER

If the electrical circuit is overloaded with other appliances, your appliance may not operate. It should be operated on an electrical circuit that is free from the other appliances. If you are not sure of the reason for overloading or cannot find a separate circuit, contact a qualified electrician.

## HOW TO USE YOUR CUISINART PROFESSIONAL DEEP FRYER

1. **This appliance is designed for household use only.**
2. Before the Cuisinart® Professional Deep Fryer is used for the first time, remove all packaging materials and follow cleaning instructions in this book.
3. Lift off lid covering oil container.
4. Remove basket from oil container. Attach handle to basket by squeezing posts and assembling as in diagram.



5. Pour approximately 4 litres of good quality vegetable, corn, canola, soybean, or peanut oil into reservoir until it reaches between the "Min" and "Max" marks inside container. **DO NOT OVER- OR UNDER-FILL.**
6. Put lid on deep fryer.
7. Connect the plug into outlet.
8. Turn on the Cuisinart® Professional Deep Fryer

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- by flipping the toggle switch up. The “On” light will glow to show the unit is on.
9. Set the temperature control knob to the desired temperature. The oil “Ready” light will turn green once the oil has reached the desired temperature.
  10. Lift lid and place basket onto hook in oil container. Put food into basket. Do not exceed the MAX fill line on the basket. Replace lid and then lower basket into oil.
  11. Set timer (up to 30 minutes) to cooking time specified, depending on what you are cooking.
  12. Timer will ring when set time has elapsed. Raise the basket to see if the food has reached the required golden color. This can also be checked through the viewing window on the lid. If the food is done, carefully lift and hang basket on hook inside the oil container. Allow oil to drain 10 to 20 seconds. Open lid, remove basket, and place cooked food onto absorbent paper towels.  
NOTE: To preserve oil quality, do not add salt or spices to the food until after it has been removed from the fryer.
  13. **WARNING: The timer does not switch appliance off.**
  14. When cooking is finished, shut down fryer by switching toggle off. Unplug the power cord from the wall outlet.

## CLEANING INSTRUCTIONS

1. Always unplug appliance let the oil cool down to room temperature before cleaning.
2. Remove domed lid.
3. Lift out basket.
4. Tilt heating element up from back side of fryer. This will drain oil without causing a mess. Once drained, remove from fryer.
5. The control panel should never be immersed in water or other liquids. Clean the outer surface of the heating element with a damp cloth containing mild soap solution or plain water.

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6. Carefully tilt oil container, using spout on the corner to pour oil into suitable container.
  7. The frying basket should be hand washed before first use and should be seasoned in oil before going into the dishwasher for the first time. Lid and oil container are dishwasher-safe. Dry parts thoroughly after cleaning.
  8. The stainless steel body is submersible and should be washed by hand with warm soapy water.
  9. Ensure that both the lid and the oil container are completely dry after washing and before use.
  10. After cleaning, reassemble oil container, heating element, basket and lid onto deep fryer. The heating element must be seated properly or appliance will not operate.
  11. Warning: When cleaning, use care – under-edge of deep fryer is sharp.
  12. For storage, basket handle can be folded down to fit inside container.
  13. Tip: For ease in cleaning, wipe control panel with damp microfibre cloth. Microfibre cloths are available in most kitchenware stores.

NOTE: Oil staining on the Heating Element and oil container can be easily cleaned with a plastic scrubbing pad

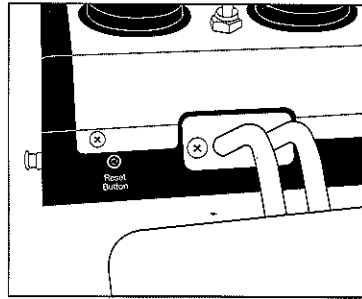
## SAFETY FEATURES

The Cuisinart Professional Deep Fryer is equipped with the following features to ensure safety:

- Safety Interlock – The control panel/heating element must be properly seated or deep fryer will not operate.
- Thermostat Overload Protection – Your Cuisinart® Professional Deep Fryer is equipped with a thermostat overload protection. If the unit heats up beyond the recommended temperature level, the deep fryer will automatically turn off. To reset, unplug the unit from the

wall outlet and allow it to cool down. Remove the control panel and heating element from the unit.

**CAUTION:** Heating element is extremely hot. Allow it to cool thoroughly before removing it. You will find a reset button on the front of the control panel below controls. Using a toothpick or another long, thin object, push the reset button and properly place the control panel back into position. **NOTE:** The unit will not work if the control panel is not properly mounted. Plug the unit back in, turn on and continue use. If the unit still does not operate, repeat the steps above or call a Cuisinart Certified Customer Service Centre for assistance.



## HINTS

- When cooking foods dipped in fresh batter, first lower basket. Using tongs, add food directly to oil. Use basket to lift out food when finished cooking.
- Do not exceed the MAX fill line in the basket. This helps maintain temperature of oil for better cooking results.
- Sort or cut food into uniform pieces. All the food will then be cooked in the same amount of time. To reduce splattering, remove excess moisture or ice from food.
- Store oil in oil container for a limited time. When oil has cooled to room temperature, pour into a suitable container with lid and refrigerate.
- For best results, change oil in deep fryer after a maximum of ten uses.
- It is important to follow the temperature recommendation

for every recipe. If the temperature is too low, the fried food absorbs oil. If the temperature is too high, a crust quickly forms on the outside while the inside remains uncooked.

- For best results, drop freshly sliced food into basket one piece at a time.

## FRYING FROZEN FOODS

- Due to their extremely low temperature, frozen foods inevitably lower the temperature of the oil. For best results, do not overload the basket with frozen foods.
- Follow the instructions on the frozen food package for cooking time and temperature.
- Frozen foods are frequently covered with a coating of ice crystals, which should be removed before frying. Lower the basket very slowly into the oil in order to ensure that oil does not boil over.

## FILTERING AND CHANGING THE OIL

- Make sure the Cuisinart® Professional Deep Fryer is unplugged and the oil has cooled before cleaning or storing.
- The oil does not need to be changed after each use. In general, the oil will be tainted rather quickly when frying food containing a lot of protein (such as poultry, meat or fish). When oil is mainly used to fry potatoes and it is filtered after each use, it can be used 8 to 10 times. However, do not use the oil for longer than 6 months.
- **WARNING:** Always remove the plug from wall socket before cleaning. Allow the Cuisinart® Professional Deep Fryer and the oil to cool completely (approximately 2 hours) before cleaning. Never immerse the control panel, cord or plug in water or any other liquid.

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## RECIPES

### Tips for Frying Breads

Heat oil to 190°C unless recipe specifies otherwise. A cube of bread should brown in approximately 60 seconds. Correct temperature is extremely important. If the temperature is too high, breads will brown before the insides have cooked; if it is too low, the bread will absorb the fat and become soggy and greasy.

Cook only as much as will float easily in the oil. Too much added to the Cuisinart® Professional Deep Fryer will cause the temperature to drop, and the food will be difficult to turn. Turn bread when it rises to the top of the oil, taking care not to pierce it. Lift cooked breads from the fryer; allow them to drain for a moment, then place on paper towels to drain.

### Applesauce Spice Donuts

Makes about 24

3½ cups all-purpose flour, divided  
1 tablespoon baking powder  
½ teaspoon salt  
¾ teaspoon cinnamon  
¼ teaspoon ground allspice  
⅛ teaspoon freshly grated/ground nutmeg  
¾ cup granulated sugar  
2 tablespoons vegetable shortening  
1 cup applesauce  
2 large eggs  
oil for frying  
all-purpose flour for dusting  
powdered or granulated sugar for dusting

Place the flour, baking powder, salt, and spices in a medium bowl and stir with a whisk to blend; reserve. Place the sugar and shortening in a large bowl. Using an electric mixer on low speed, beat to blend and break up the shortening. Add the applesauce and eggs; beat until smooth. Add the flour

mixture in two additions and blend on medium speed until mixed. Cover dough and chill for a least 1 hour.

Divide dough into two equal portions. Place one portion of dough on a generously floured surface and dust with flour. Roll out to 15mm thickness. Cut dough with a floured donut cutter and place donuts on a waxed paper lined baking sheet or tray. Repeat with remaining dough.

Re-roll scraps and repeat.

Heat vegetable oil in Cuisinart® Professional Deep Fryer until it reaches 190°C. Carefully lower 3 donuts into the hot oil – do not overcrowd! Fry on each side, about 1½ to 2 minutes, turning with a slotted spoon or wire skimmer. Remove and drain on layered paper towels. Pat gently to remove any excess oil, and sprinkle with desired amount of sugar.

### Hush Puppies

Makes about 20 to 30

1½ cups cornmeal  
½ teaspoon salt  
¼ teaspoon baking soda  
¼ cup finely chopped white or green onion  
¼ cup buttermilk  
⅓ cup water  
oil for frying

Heat oil in Cuisinart® Professional Deep Fryer until it reaches 190°C. While the oil is heating, make the Hush Puppy batter.

Combine cornmeal, salt, and baking soda in a medium bowl. Stir in onion. Add buttermilk and water – stir just to moisten the dry ingredients. Make into rounded tablespoonfuls, drop carefully into the hot oil and fry until golden brown, turning once with a slotted spoon or wire skimmer. Remove from the oil. Drain on layers of paper towels. Serve immediately.

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## Spicy Buffalo Wings

Makes 24 pieces

- oil for frying
- 12 chicken wings
- ½ cup unsalted butter, melted
- 5 – 8 tablespoons “Louisiana style” hot sauce
- 1 tablespoon cider vinegar
- blue cheese dressing and celery sticks, carrot sticks, zucchini sticks

Cut wing tips from wings and discard or reserve for making chicken stock. Split each wing at the joint and cut through so there are 2 pieces from each wing. Rinse and dry completely. In a large bowl, combine the melted butter, hot sauce and cider vinegar and stir until completely blended.

Heat oil until it is 190°C. Put half the wings into the Cuisinart® Professional Deep Fryer and cook until browned and crispy, about 12 to 15 minutes. Remove wings; drain briefly on layered paper towels. Then stir hot, crispy wings into the hot sauce mixture. Repeat with remaining wings. Serve hot with cold vegetable sticks and blue cheese dressing.

Note: If you have some guests who do not appreciate hot and spicy, fry the wings as instructed and toss with your favorite BBQ sauce or honey mustard sauce. For “suicidal” strength wings, add Tabasco® or other hot sauce.

### Blue Cheese Dressing

- ½ cup mayonnaise (regular or low-fat)
- ½ cup sour cream (regular or low-fat)
- ½ cup crumbled blue cheese
- 1 teaspoon finely chopped garlic
- ¼ cup finely chopped parsley
- 1 – 2 tablespoons finely chopped onion
- 1 tablespoon fresh lemon juice

Place all ingredients in a bowl and stir well to blend. Cover and refrigerate for at least 30 minutes before serving, to allow flavours to blend.

Tabasco® is a registered trademark owned by The McIlhenny Corporation.

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## Fried Calamari

Makes about 4 servings

- vegetable oil for frying
- 1 1.2kg cleaned calamari, including some tentacles
- 2 cups all-purpose flour
- 1 tablespoon finely chopped parsley
- 1 teaspoon granulated garlic
- 1 teaspoon each, kosher salt and freshly ground pepper
- marinara sauce for dipping
- fresh lemon wedges for garnish

Rinse and drain the calamari; place on thick layers of paper towels, pressing and blotting them completely dry with another layer of paper towels on top. Cut the bodies into 15mm rings, and cut tentacles into halves or quarters if large.

Heat oil to 180°C in the Cuisinart® Professional Deep Fryer. Preheat the oven to 260°C. Line 2 cookie sheets with a triple thickness of paper towels.

Place the flour, parsley, granulated garlic, salt, and pepper in a jumbo resealable food storage bag. Working with about a quarter of the calamari at a time, drop calamari into the bag, seal and shake. Squeeze the sides of the bag to completely coat the calamari. Take care that the pieces are individually coated and not stuck together. Remove from the bag and place on a baking sheet lined with plastic wrap. Repeat until all the calamari has been coated evenly with flour mixture.

Gently add calamari to hot oil, about 1 to 1½ cups at a time, trying to let all the pieces drop in separately. Do not crowd the calamari, because crowding will drop the temperature of the oil. The calamari will be pale golden and just cooked in about 40 to 60 seconds. Do not overcook – they will become tough. Lift the calamari out, using a slotted spoon or metal skimmer, and drain in a single layer on prepared cookie sheets. Repeat with the remaining calamari. When all the calamari have been fried, reheat them in the 260°C oven for several minutes. Sprinkle lightly with a little more salt, and serve with warm marinara sauce for dipping.

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## Herbed Beer Batter Onion Rings

Makes 2 to 4 servings

- ¾ cup + 2 tablespoons lager or ale
- 1 cup all-purpose flour
- ½ cup chopped fresh parsley
- 1 tablespoon chopped fresh thyme
- 1 teaspoon finely chopped fresh garlic
- ¾ teaspoon kosher salt
- 1 - 2 onions (about 500g)
- flour for dusting
- vegetable oil for frying
- kosher salt for sprinkling.

In a medium bowl, whisk the beer into the flour until smooth. Stir in the parsley, thyme, and garlic. Let batter stand 30 minutes. Stir in salt.

Cut onion crosswise into 15mm thick slices. Remove and discard skin, stem and root ends. Separate slices into rings. Toss lightly with flour.

Heat vegetable oil in Cuisinart® Professional Deep Fryer until it reaches 190°C. Working with about 4 or 5 rings at a time, dip each ring into batter, and allow excess to drip off. Carefully lower coated onion rings into deep fryer, one at a time. Fry until golden, turning as needed, about 1 to 2 minutes. Lift out with tongs and place on layered paper towels to drain. Sprinkle with kosher salt while hot, and serve.

## Better than Fast Food French Fries

Makes about 6 servings

- peanut or vegetable oil for frying
- 2 russet potatoes
- kosher salt and freshly ground pepper to taste

Heat oil in Cuisinart® Professional Deep Fryer to 160°C.

Cut potatoes into french fry-cut uniform sticks about 6 x 6 mm. As you cut, place the potatoes in a bowl of ice water to keep them from turning brown.

Drain and dry the potato strips completely and thoroughly.

They cannot be at all wet, or the oil will spatter and spit. Fry the potatoes in small batches. Cook for about 3 minutes, remove and drain on layers of paper towels.

Increase temperature of oil to 190°C. In small batches again, fry the potatoes for a second time, this time about 4 minutes, until golden and crispy. Drain on fresh layers of paper towels. Season to taste and serve immediately.

Seasoning suggestions: herb blends, Cajun or Creole seasonings, and chili powder.

## Crispy Chicken Fingers with Honey Mustard Sauce

Makes 6 servings

- 3 tablespoons kosher salt
- 3 tablespoons brown sugar
- 1 cup boiling water
- 12 ice cubes
- 4 skinless, boneless chicken breast halves
- 1 cup all-purpose flour
- ½ teaspoon kosher salt
- ¼ teaspoon freshly ground pepper
- ¼ teaspoon paprika
- ¼ teaspoon granulated garlic powder
- ¾ cup buttermilk or regular milk

## Honey Mustard Sauce

- ½ cup honey
- ¼ cup Dijon mustard (regular or grainy)

Combine salt, sugar and boiling water in a medium-large heat-proof bowl. Stir until sugar and salt are completely dissolved. Add ice. Cut chicken into 15mm x 50mm strips. Place cut chicken in the chilled brine mixture and refrigerate for 30 to 60 minutes. Combine the flour with the salt, pepper, paprika, and granulated garlic. Blend honey and mustard to make honey mustard sauce.

When ready to cook, drain chicken and pat completely dry. Heat oil in Cuisinart® Professional Deep Fryer to 190°C. Mix flour and all seasonings in a shallow bowl. Dip the drained



and dried chicken strips in milk and roll in flour to coat well. Place the strips on a plate. Carefully place the chicken strips in the hot oil in batches. Cook, turning once, for about 3 to 4 minutes per side. Drain on layers of paper towels and serve with honey mustard sauce.

### DEEP FRYING GUIDE – Fresh or Uncooked Foods

Fresh indicates food prepared from a recipe or purchased fresh, not frozen. Read package label to determine if prepared, packaged foods are NOT precooked. If frozen, do not thaw; place foods directly from package into preheated oil. If there are ice granules around prepared foods, set pieces on a paper towel and pat dry. Moist vegetables will cause the oil to splatter.

Frying times may vary because of food temperature, quantity and size of pieces. Best results are obtained when food is cooked in small batches and size of pieces is uniform. Check deep fried foods at the shortest times given; deep fry until heated through.

#### Low Heat 160°C

Turkey thighs, bone-in, skin-on	20 – 22 min.
Turkey breast, bone up, skin down	30 – 35 min.
Breaded eggplant	5 – 6 min.
Breaded portabella mushrooms	4½ – 5 min.

#### Medium Heat 175°C

Frozen chicken nuggets	5½ – 6 min.
Breaded chicken tender	3½ – 4½ min.
Breaded, boneless chicken breasts	5½ – 6 min.
Breaded bone-in pork chops	7½ – 8 min.
Egg rolls	5 min.
Chimichangas	7 – 7½ min.
Large prawns	1 – 2 min.

#### High Heat 190°C

Potato chips	2 – 3 min.
Sweet potato chips	2 – 2½ min.

American fries	5 – 6 min.
Thin french fries	3 – 3½ min.
Thick french fries	3½ – 4 min.
Curly french fries	4½ – 5 min.
Egg rolls	6½ – 7 min.

### DEEP FRYING GUIDE – Prepared Foods

Prepared foods listed in this chart are breaded and cooked prior to packaging. If frozen, do not thaw; place foods directly from package into preheated oil. If there are frozen ice granules around prepared foods, set pieces on a paper towel and pat dry.

Use this chart as a guide to deep frying times. Best results are obtained when food is cooked in small batches and size of pieces is uniform. Check deep fried foods at the shortest times given; deep fry until heated through.

#### Low heat 160°C

Onion rings	5 – 6 min.
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#### Medium heat 175°C

Chicken tenders	5½ – 6 min.
Chicken nuggets	3 – 4 min.
Chicken pieces	7 – 8 min.
Small mushrooms	2½ – 3 min.
Medium prawns	2 – 2½ min.

#### High heat 190°C

Large or fantail prawns	1 – 2 min.
Mozzarella sticks	2 – 3 min.
Halibut fish fillets	3 – 3½ min.
Halibut fish balls	2 – 3 min.

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# WARRANTY

## LIMITED THREE-YEAR WARRANTY

This warranty is available to consumers only. You are a consumer if you own a Cuisinart® Professional Deep Fryer that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

We warrant that your Cuisinart® Professional Deep Fryer will be free of defects in materials and workmanship under normal home use for 3 years from the date of original purchase.

We suggest you complete and return the enclosed product registration card promptly to facilitate verification of the date of original purchase. However, return of the product registration card does not eliminate the need for the consumer to maintain the original proof of purchase in order to obtain the warranty benefits. In the event that you do not have proof of purchase date, the purchase date for purposes of this warranty will be the date of manufacture.

If your Professional Deep Fryer should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it.

To obtain warranty service, simply call our toll-free number 1800 808 971 (AUST), 0800 435 000 (NZ) for additional information from our Customer Service Representatives, or send the defective product to Customer Service at:

**Cuisinart Australia**  
24 Salisbury Road  
Asquith NSW 2077

or

Cuisinart New Zealand  
44 Apollo Drive  
Mairangi Bay  
Auckland New Zealand

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**NOTE:** For added protection and secure handling of any Cuisinart® product that is being returned, we recommend you use a traceable, insured delivery service. Cuisinart cannot be held responsible for in-transit damage or for packages that are not delivered to us. Lost and/or damaged products are not covered under warranty. Please be sure to include your return address, daytime phone number, description of the product defect, product model number (located on bottom of product), original date of purchase, and any other information pertinent to the product's return.

Your Professional Deep Fryer has been manufactured to the strictest specifications and has been designed for use with the authorised accessories and replacement parts.

This warranty expressly excludes any defects or damages caused by accessories, replacement parts, or repair service other than those that have been authorised by Cuisinart.

This warranty does not cover any damage caused by accident, misuse, shipment or other ordinary household use.

This warranty excludes all incidental or consequential damages. Some states do not allow the exclusion or limitation of these damages, so they may not apply to you.

## BEFORE RETURNING YOUR CUISINART® PRODUCT

If you are experiencing problems with your Cuisinart® product, we suggest that you call our Cuisinart® Service Centre at 1800 808 971 (AUST), 0800 435 000 (NZ) before returning the product serviced. If servicing is needed, a Representative can confirm whether the product is under warranty and direct you to the nearest service location.

**Important:** If the nonconforming product is to be serviced by someone other than Cuisinart's Authorised Service Center, please remind the servicer to call our Consumer Service Centre at 1800 808 971 (AUST), 0800 435 000 (NZ) to ensure that the problem is properly diagnosed, the product is serviced with the correct parts, and the product is still under warranty.